



Accelatis Ascension Suite™

"Issues that took up to 4 days to resolve and involved up to 25 individuals across the company are now solved in minutes or hours while involving only the key players needed to solve the problem."

"How would I categorize the benefits we receive from Accelatis? Massive"

GLOBAL MINING COMPANY

No More Mining for Answers to Address Oracle Hyperion Performance Challenges

ORACLE HYPERION PRODUCTS:

Planning, HFM, Essbase, FDM and associated products – SmartView, Financial Reporting, Interactive Reporting.

BENEFITS ENJOYED FROM ACCELATIS:

- Faster Issue Resolution
- Automated Execution of Scripts
- Significantly Improved Stability
- Monitoring of Remote Locations Globally
- Answers on Centralized Dashboard

BENEFIT DETAILS:

- **Faster Issue Resolution** – Before Accelatis, it typically took a day or two just to identify the cause of problems, such as slow performance. Issues could be network, software, user, or hardware related. A global footprint added to the lengthy resolution process. With various departments responsible to keep everything humming, team conference calls to look for possible causes expended valuable resources. With Accelatis causes are quickly identified, and only those directly involved with the solution become engaged with a specific description of the exact cause. Whether the issue is network congestion, calc times, issues with services, CPU – it's readily apparent and can be dealt with accordingly. The time and resource savings is immense.
- **Remote Performance Analysis** – For users accessing the system from remote locations, Accelatis Remote Performance Clients are deployed to get a pulse on system activity. Taking just a few minutes to install, they clearly show the performance our users experience around the globe. End users are clearly impressed with how quickly and accurately their concerns are validated and their issues are pinpointed and resolved.
- **Automation** – Accelatis' automation functionality allows us to rapidly create graphical workflows that we schedule to run as needed. We also have several non-Hyperion uses of the automation functionality to help perform validations that would otherwise require manual intervention.



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